American Society of Safety Engineers Professional Development Conference June 3-6, 2012



Fundamentals of SH&E: Basic Safety Management 101G Joel N. Tietjens, CSP, CSHM President T-JENS & T-JENS, INC.



# BASIC SAFETY MANAGEMENT ELEMENTS

### **BASIC ELEMENTS**



What are the elements that make up an effective basic safety management plan?

- Management/Policy
- Recordkeeping
- Loss Analysis
- Safety & Health Education/Training
- Safety & Health Inspections/Surveys
- Accident/Incident Reporting & Investigations
- Plan & Programs Review







- The employer has the responsibility of providing a workplace free of any recognized hazards
- A successful safety management plan must rest on a solid foundation of management commitment and support



- Is there a difference between commitment and support?
- Commitment
  - To pledge or assign to some particular course or use
- Support
  - To provide resources
  - Uphold, advocate, champion





 Management must thoughtfully and thoroughly develop a <u>safety and health</u> policy that can be <u>understood</u>, <u>believed</u> and <u>sets</u> the tone for action.



- Does management understand what the policy means?
- The policy should be short, sweet, and to the point. Preferably approximately a half page.
- To be effective, management must establish challenging (realistic) goals for that particular organization/industry.



- Must assign responsibility (with authority) and hold accountable personnel for implementing the plan
- Must participate in safety forums, meetings, educational processes
- Management must "walk the talk"







- What records should be retained and why?
- Occupational Safety & Health Administration (OSHA) requires that employers with more than ten (10) employees maintain records.



• If the employer has ten (10) or less employees, they must maintain records if they have been requested to participate with the Bureau of Labor Statistics (BLS) in their annual survey of occupational illnesses and injuries.



- Records serve as a source of support for managing the safety management plan. May be beneficial in strengthening other safety management programs. Loss/trend analysis
- Records can serve as support during legal or other evidentiary proceedings.



- Management should determine what records should be retained and for what period of time. For example:
   OSHA requires OSHA 300 Logs be retained for a period of five (5) years, plus current year.
- Management should designate a person(s) to maintain what records and where.

0041444498	The course of the second se
MSP (PRIVATE)	
franker og	
	E 3 3 3 3 3 3 1 1 1 1 1 1 1 1 1 1
2015/2010/20	OCUS Form 200



- Records kept should be
  - OSHA 300, Log of Work-Related Injuries and Illnesses
  - OSHA 300A, Summary of Work-Related Injuries and Illnesses

00%) 54% (M				No.		8	
day of Wash-	Renaded Ingi	nins and	Diseases	A CONTRACTOR	and the second second	1 m	
	- A A	(M, M)					
1. The second second second		u M.				1	
in minter	and the second		and the second second		i seren a		1000
_	1. The second second			- E	ala internation	Sec. 14	E Dave
			and the second sec	1.1.1	<b>新学学</b>	말 같 .	网络副科
				S.,	2.3.8	6	11.11
	And an and a second second			54	気気の		1.00
	-			· · · · · · · · 🖣	化气力	and the fi	$[G_{i}] \in \mathcal{S}_{i}$
	And the second second			<u>57</u>	100	8-1-1 1	la se di
	And the second second				5.5 6	1. A	50 S S S
				2.		i wa wata	- 1 - E
	lanear and					and the second s	11
					232	12.25	
	_			1.0	કે આ ગુ	1.00	- 1 C
				to and	3 3 3	a service and a service of the	
Sector 2010	e e a la carriera da	949 J. 2000	6. C.	the second second	discounds with the		. 전상 변화
10.110.000	27 YO QAR	100				in at	$p \in [2, 4]$



- Accident/incident reports & investigations (OSHA 301, Injury and Illness Incident Report)
- State reports
- First aid



- Property damage/losses
- Liability losses
- Motor vehicle liability/damage/losses/ maintenance
- Security losses
- Inspections/surveys
- Safety meetings or other related meetings



- Education/training records
- Equipment inspection/maintenance
- What retention period for each would be sufficient?
- What other records should be retained?





- What is loss analysis?
- The means of studying statistical data (favorable and/or unfavorable) to determine trends or identify problem areas
  - Why do loss analysis?
- Mistakes or errors result in damaged products, production delays, or employee accidents/incidents that effect profit



- Two (2) basic types
  Trend
  - Job Safety Analysis (JSA)





#### • Trend

- Used to identify trends indicated by statistical data gathered from other program components
  - Accident/incident data
  - Inspection/survey data
- Indicate where problem areas exist and where to allocate limited resources

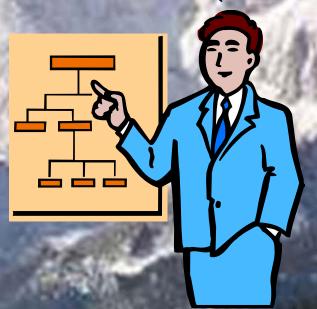


 Conducting a Trend Analysis Select the data to be analyzed • Injury, inspection/survey, etc. data • Determine time period • Monthly, quarterly, annually • Identify similarities • Injuries, job functions, etc. Develop corrective actions





- Job Safety Analysis (JSA)
  - Identifying the hazard associated with a job task and applying measures to protect the employee(s) or to eliminate or control (minimize) the hazard





- Solutions could include
  - Physical changes
    - Machine guards, process layout, etc.
  - Change in procedures
    - The way the job is
      - performed, etc.

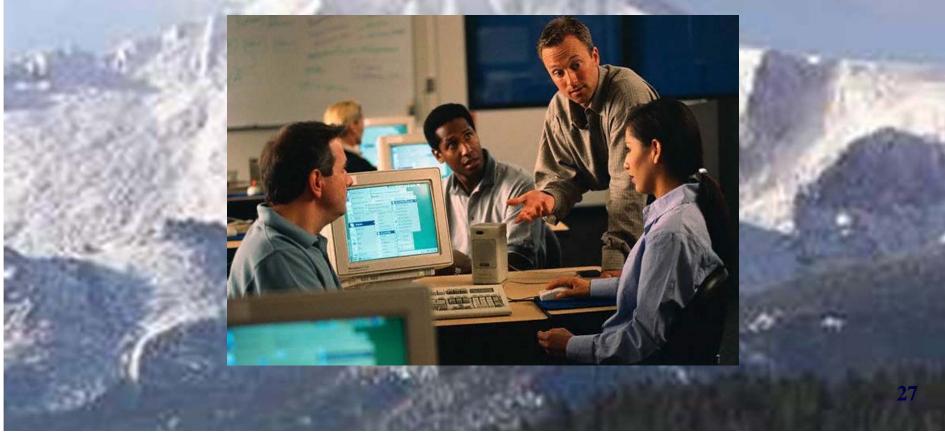


- Management should designate a person(s) responsible for conducting the analysis
- Including time frames and job tasks





# SAFETY & HEALTH EDUCATION/TRAINING





- Safety & health education/training is provided to minimize and/or eliminate unsafe acts (behaviors) while performing tasks
- Used to identify hazards involved in tasks, as well as, procedures to avoid them



- Who should receive education/training?
  - Management
    - Line
    - Middle
    - Senior



- Employees
  - New hires
  - Transferred
  - Continual
    - Temporary
- Contractors?





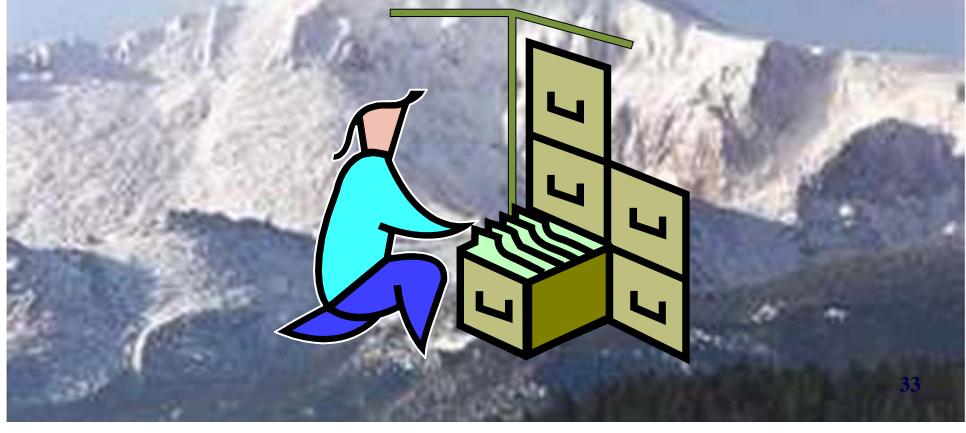
- How often should education/training be provided?
- Depending on the complexity of the subject and regulatory requirements
  - Quarterly
  - Semi-annually
  - Annually
    - **Bi-annually** 
      - Tri-annually



Seven (7) Steps to Education/Training 1. Determine if education/training is needed to solve the problem 2. Identify the education/training need 3. Identify the goals and objectives 4. Develop learning activities 5. Conduct the education/training 6. Evaluate education/training effectiveness 7. Improve the process



- All training should be properly documented
- Who conducts the education/training process?





# SAFETY & HEALTH INSPECTIONS/SURVEYS

### **INSPECTIONS/SURVEYS**



- Inspections and surveys can be a <u>proactive</u> tool in identifying hazards and behaviors before the losses occur.
  - Inspections and surveys can also be a <u>reactive</u> tool, such as a thorough inspection after an accident or incident has occurred to determine what else could go wrong.

# **INSPECTIONS/SURVEYS**



- When to conduct inspections/surveys may be
  - Daily
  - Weekly
  - Monthly
  - Quarterly
  - Semi-annually
  - Annually
  - Special needs, i.e., plant turnarounds, nonroutine activities, etc.
  - Follow-up

### **INSPECTIONS/SURVEYS**

S SAFETY

- Who should do the inspections/surveys?
  - Employees
  - Line managers
  - Mid managers
  - Safety & health staff
  - Safety committee
  - Insurance carrier
  - Who else?



### **INSPECTIONS/SURVEYS**



- Inspections/surveys should be properly documented
  - Checklists
    - Narratives
  - Follow-ups



# ACCIDENT/INCIDENT REPORTING & INVESTIGATIONS

### ACCIDENT/INCIDENT



- Why report and investigate?
  - Determine the cause
  - Uncover indirect incidents causes
  - Prevent similar incidents
  - Document facts
  - Cost information
    - Promote safety & health
      - Fact Find NOT Fault Find

### ACCIDENT/INCIDENT



- Items to identify
  - Reporting requirements and procedures for both the employer and employees
    - Training?
  - Personnel responsible for investigations
    - Who should investigate?
  - Guidelines for how to conduct a thorough investigation
    Training?







- The purpose of auditing or reviewing the safety management plan and its programs is to keep it working efficiently and effectively in preventing accidents, injuries, and other losses.
  - Does the plan and its programs keep pace with the ever changing operating environment?



- Determine who will conduct the audit/review
- How often will the audit/review be conducted?
  - At least annually



- Documentation
  - All audits/reviews should be properly documented with the findings and the necessary actions to be taken.



# OCCUPATIONAL HEALTH & SAFETY MANAGEMENT SYSTEMS



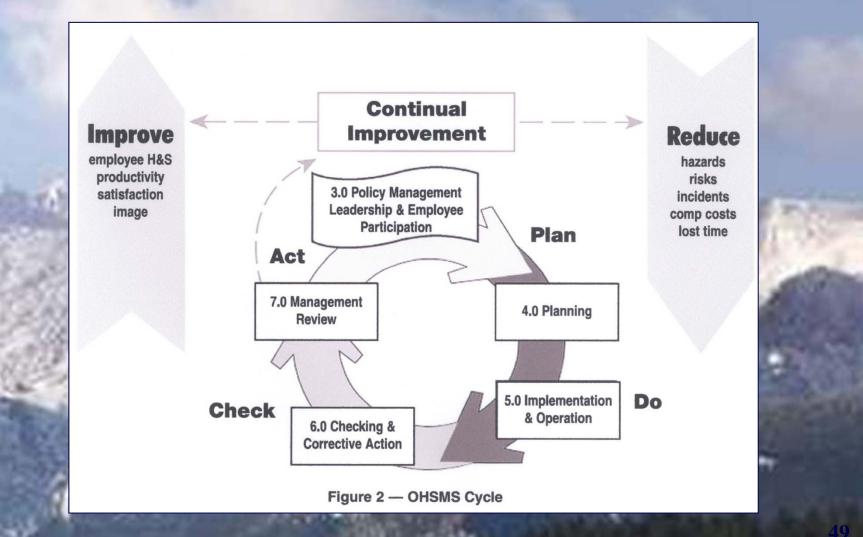
# ANSI/AIHA Z10-2005 OCCUPATIONAL HEALTH & SAFETY MANAGEMENT SYSTEMS

## ANSI/AIHA Z10-2005 ELEMENTS



- 1. Scope, Purpose, Application
- 2. Definitions
- 3. Management Leadership & Employee Participation
- 4. Planning
- 5. Implementation & Operation
- 6. Evaluation & Corrective Action
- 7. Management Review
- 8. Appendices

## ANSI/AIHA Z10-2005 ELEMENTS



SAFE



# OHSAS 18001 OCCUPATIONAL HEALTH & SAFETY ASSESSMENT SERIES

### **OHSAS 18001 ELEMENTS**



- 1. Scope
- 2. Reference publications
- 3. Terms & definitions
- 4. OH&S management system elements
  - General requirements
  - OH&S Policy
  - Planning
  - Implementation & operation
  - Checking & corrective action
    - Management review

### **OHSAS 18001 ELEMENTS**



	Continual Improvement
172	OH&S policy
all is	Management review Planning
	Checking and corrective action
X III	



### ILO-OSH 2001 GUIDELINES FOR OCCUPATIONAL SAFETY& HEALTH MANAGEMENT SYSTEMS

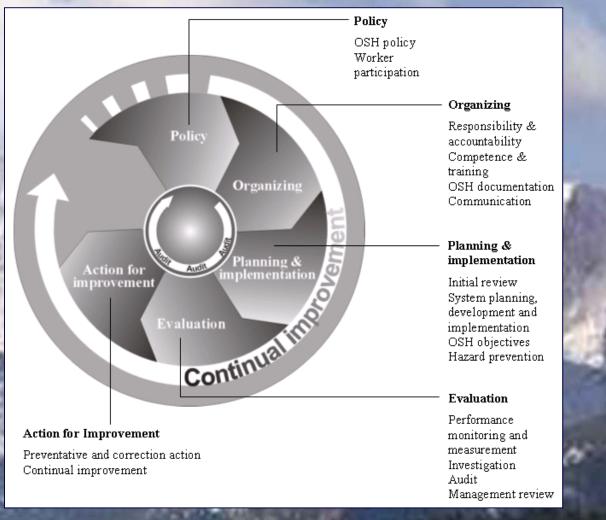
### **ILO-OSH 2001 ELEMENTS**



- 1. Objectives
- 2. National framework for OHS-MS
- 3. Policy
  - Organizing
  - Planning & implementation
  - Evaluation
  - Action for improvement

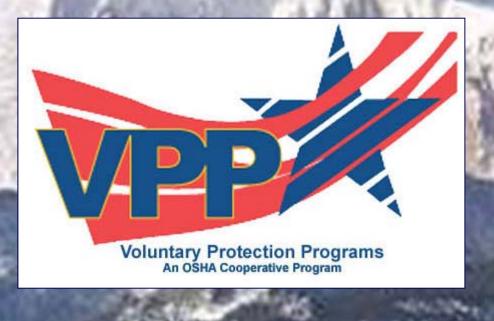
#### **ILO-OSH 2001 ELEMENTS**







# VOLUNTARY PROTECTION PROGRAM (VPP)



### **VPP ELEMENTS**



- 1. Management Leadership and Employee Involvement
- 2. Worksite Analysis
- 3. Hazard Prevention and Control
- 4. Safety and Health Training



**SEVEN GUIDING PRINCIPLES TO INTEGRATED** SAFETY MANAGEMENT (ISM)

**1. Workforce Responsibility and Accountability** Line management is responsible and accountable for the protection of employees, the public, and the environment. Everyone is responsible and accountable for the safe conduct of their activities.



- 2. Clear Roles, Responsibilities and Authorities
  - There are clear roles and lines of responsibility, authority, and accountability at all levels of the organization to ensure protection of employees, the public, and the environment.





- 3. Competence Commensurate with Responsibilities
  - All employees have the experience, knowledge, skills, and abilities needed to perform their work safely and competently.





#### 4. Balanced Priorities

 Management will allocate resources to address safety, programmatic, and operational considerations. No work will be performed unless it can be performed safely.



- 5. Identification of ES & H Standards and Requirements
  - Hazards shall be evaluated and appropriate controls implemented before work is performed to provide adequate protection to employees the public, and the environment.

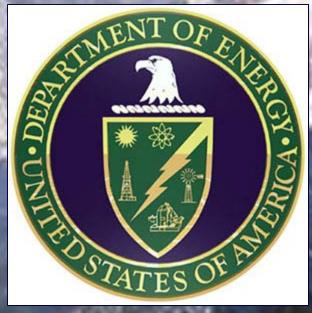


- 6. Hazard Controls Tailored to Work Being Performed
  - Engineered and administrative controls shall be in place to prevent and control workassociated hazards.



#### 7. Work Authorization

- No work will be performed unless it can be shown to be done safely.
  - U.S. Dept. of Energy







 Define the Scope of Work
 Missions are translated into work, expectations are set, tasks are identified and prioritized, and resources are allocated



 Analyze the Hazards
 Hazards are associated with the work identified, analyzed, and categorized



- Develop and Implement Hazard Controls
  - Applicable standards and requirements are identified and agreed-upon, controls to prevent/mitigate hazards are identified, the safety envelope is established, and controls are implemented



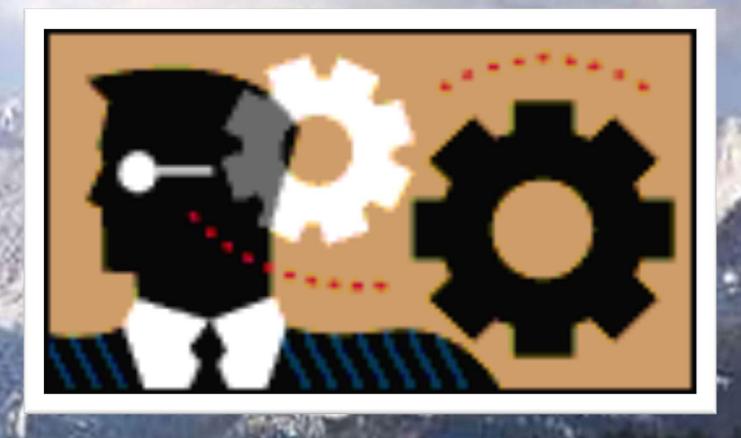
- Perform Work Within Controls
  - Readiness is confirmed and work is performed safely

- Provide Feedback and Continuous Improvement
   Feedback information on the adequacy of controls is
  - gathered, opportunities for improving the definition and planning of work are identified and implemented, line and independent oversight is conducted, and, if necessary, regulatory enforcement actions occur
    - U. S. Dept. of Energy





# **IN SUMMARY**



### **IN SUMMARY**



- To create an effective basic safety management plan, the organization must have these elements
  - Management/Policy
  - Recordkeeping
  - Loss Analysis
  - Safety & Health Education/Training
  - Safety & Health Inspections/Surveys
  - Accident/Incident Reporting & Investigations
  - Plan & Programs Review





#### Joel N. Tietjens, CSP, CSHM President **T-JENS & T-JENS, INC. 18803 Whitewood Drive** T-JENS Spring, TX 77373-5613 **F**-JENS Off: 281/353-3680 Fax: 281/288-6952 E-mail: Joel@tjens.com Web: www.tjens.com